

# AIRBORNE SYSTEMS NORTH AMERICA

## QUALITY POLICY

### Customer Satisfaction through World-Class Quality

Airborne Systems North America is committed to achieving total customer satisfaction by providing the highest quality parachute and other related advanced products and services, through:

- Providing products, services, and support that meet or exceed our customer's expectations of quality, timeliness, and performance, within a safe and engaging work environment.
- Pursuing continual improvement of our processes, products, and services to enhance results for our customers, employees, and other interested parties.



### Customer Satisfaction Through World-Class Quality

chúng tôi làm khách hàng hài lòng bằng chất lượng đẳng cấp thế giới  
satisfacción del cliente a través de calidad de clase mundial



Vice President of  
Operations

3/18/2024

Date